

A 360° Review of Effective Communication

Improve Teamwork, Overcome Team Dynamics!

Have you ever wondered why some team members work well with one another, while others just don't? Drama, conflict, and tension among team members may exist in some practices, but it doesn't have to exist in your practice!

A 360° Review of Effective Communication utilizes DiSC® personality assessments to assist with developing the foundational communication skills for every member of your team. In her fun and interactive workshop, Kate Reid, takes a deep dive into what drives success for each personality within their position. Upon completion of this workshop, team members will be empowered to return to their office with the skills needed to create meaningful and engaging interactions with patients and between team members.

Past attendees report that improving their communication skills has reduced intra-office drama and conflict, in addition to healthy improvements in team collaboration, engagement, and the overall quality of the work environment.

Course Objectives

- Identify and learn about your personal style and the priorities, motivators, and stressors that drive you in the workplace.
- Explore the key characteristics of each style and how you react to styles other than your own.
- Learn how to spot similarities and differences among the personal styles.
- Identify the link between communication styles that work for you and those that challenge you.
- Develop a strategy to increase effectiveness between different personalities in the workplace.



Target Audience

Doctors, Managers, Team Members

Recommended Format

Half-day or Full-day, Workshop



Kate Reid



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